

### Ramadan Giving Guide

Features to implement before giving season begins

### Get ready for Ramadan

This Ramadan, as thoughts turn to those less fortunate, you can use Fundraise Up to create a unique and compelling donation experience for those donating their Zakat/Sadaqah. Make sure that you're maximizing Fundraise Up to boost conversion and increase donations during this time.

Use this guide to review key Fundraise Up features and settings. If you need help implementing something, let us know. We're here to help.

Cheering you on,
The Fundraise Up team

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Ramadan is a period where charitable giving is top of mind. Make sure that your donors have the best experience possible, and minimize admin overhead to make the most of Ramadan  $\not\leftarrow$ 

These features will help you generate more income online this giving season.

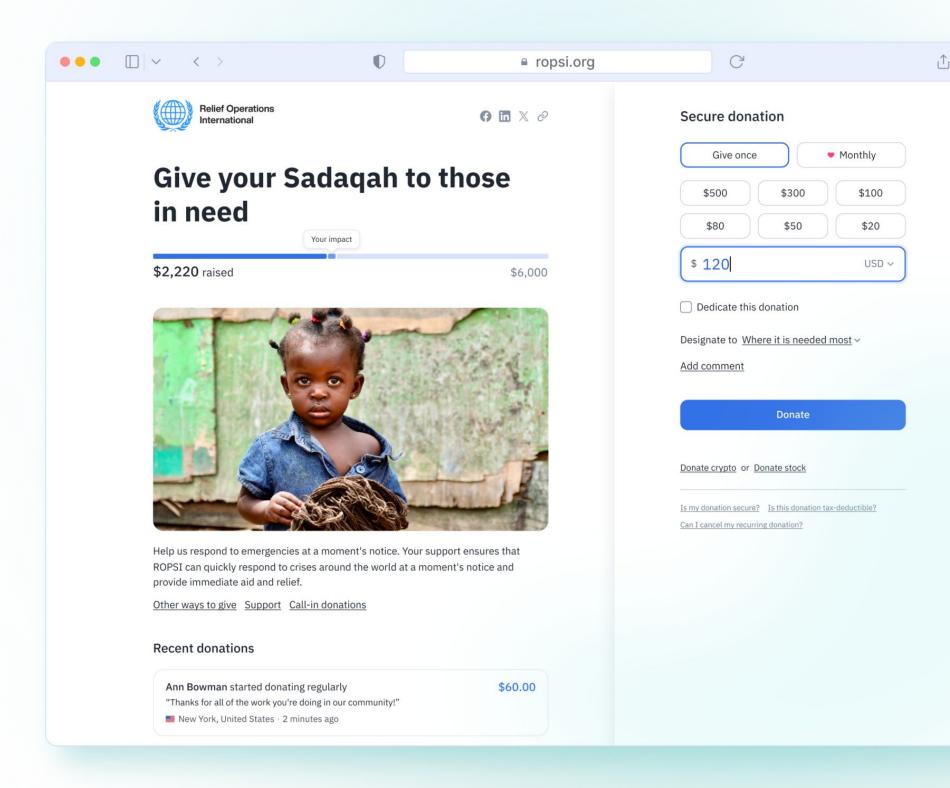
Streamline overhead	Improve donor engagement	Increase conversion
<u>Campaign Pages</u>	Pop-ups	Adaptive Cost Coverage
Automatic emails and receipts	Localized pages	Enable popular payment types
Track conversion in Dashboard	Tribute giving  Impact sliders	Make it easy to donate on mobile
	Show your appreciation	

### Streamline overhead

# Quickly and easily create a campaign page for daily giving

You can spin up a page optimized for daily giving with Campaign Pages to create, configure, and launch your donation page.

With a specific Campaign page for Ramadan you can increase conversion and unlock greater giving.



### Use automatic emails and receipts

Automatically send professional, mobile-optimized emails when people donate or need to take action.

You can customize your template for your Ramadan campaign, add translations, and send from your own domain.

Automatically include nicely-designed receipts with the donation confirmation emails you send from Fundraise Up. Receipts are customizable and fully tax-compliant.

**Explore the docs** >

### Inbox

345 messages, 1 Unread

### **Helping Hand**

3:13 PM

Thank you for your gift to Helping Hand Foundation

Dear Julia,

On behalf of all of us at Helping Hand Founda...

### Helping Hand

Yesterday, 2:22 PM

**Email Verification Code** 

Hi Julia,

Please use this code to verify your email ...





### Thank you for your gift to Helping Hand Foundation

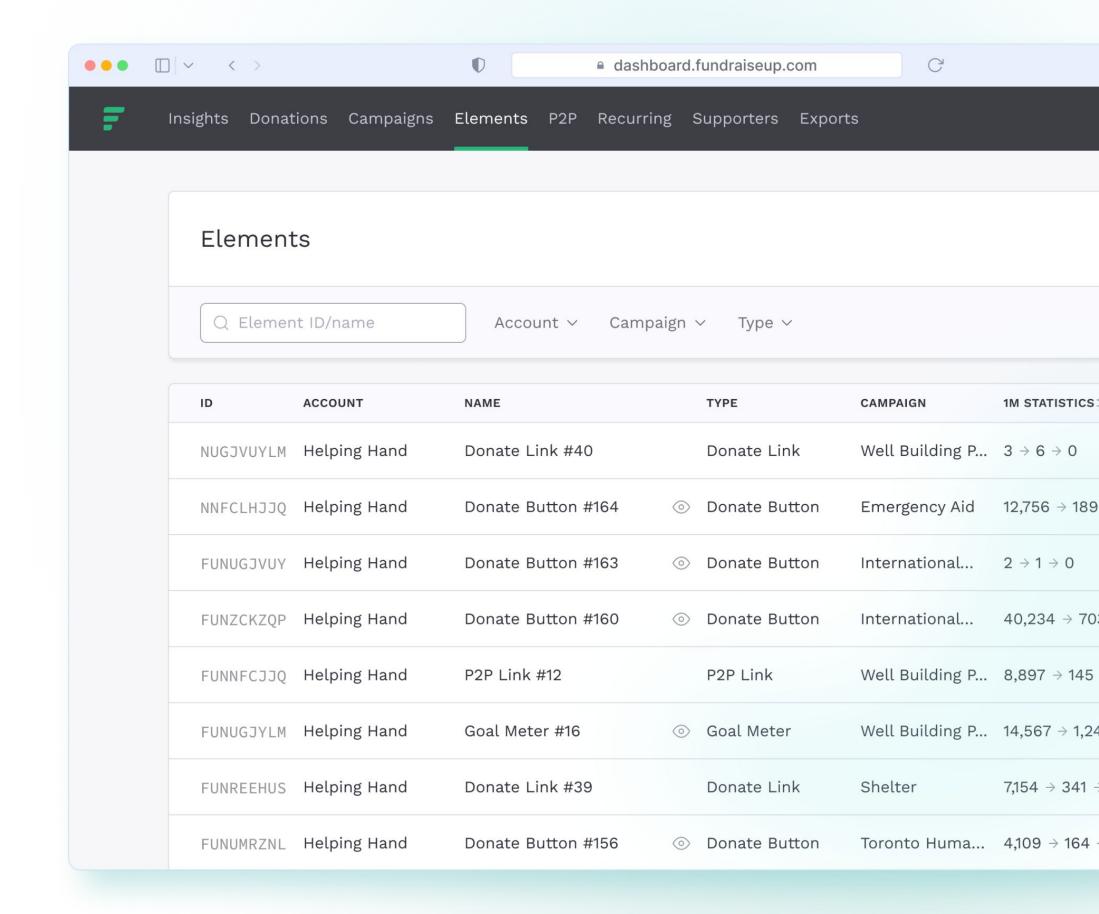
Dear Julia.

On behalf of all of us at Helping Hand Foundation, we want to express our appreciation to you for your recent donation and your support. Our mission depends on the support and compassion of donors like you.

## Track conversion directly from your Dashboard

Elements automatically track real-time conversion statistics for every component. See how many people saw an Element, clicked through to Checkout, and how many people donated.

You can then use the conversion data to optimize component placement, design, and behavior.



# Automate the end date for recurring plans

Tailor your fundraising events around specific events or timelines, and engage supporters during critical phases of your campaigns.

This feature makes it easy for Muslim organizations to set up recurring plans for daily giving with a set end date during key periods such as the last 10 nights of Ramadan, the first 10 nights of Dhul Hijjah, and the first 10 days of Muharram.

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### **Recurring Plan Stop Request**

Let Fundraise Up handle recurring stop requests.

\*\*\* Recurring Plans that are within 3 days of the stop date cannot be stopped.\*\*\*

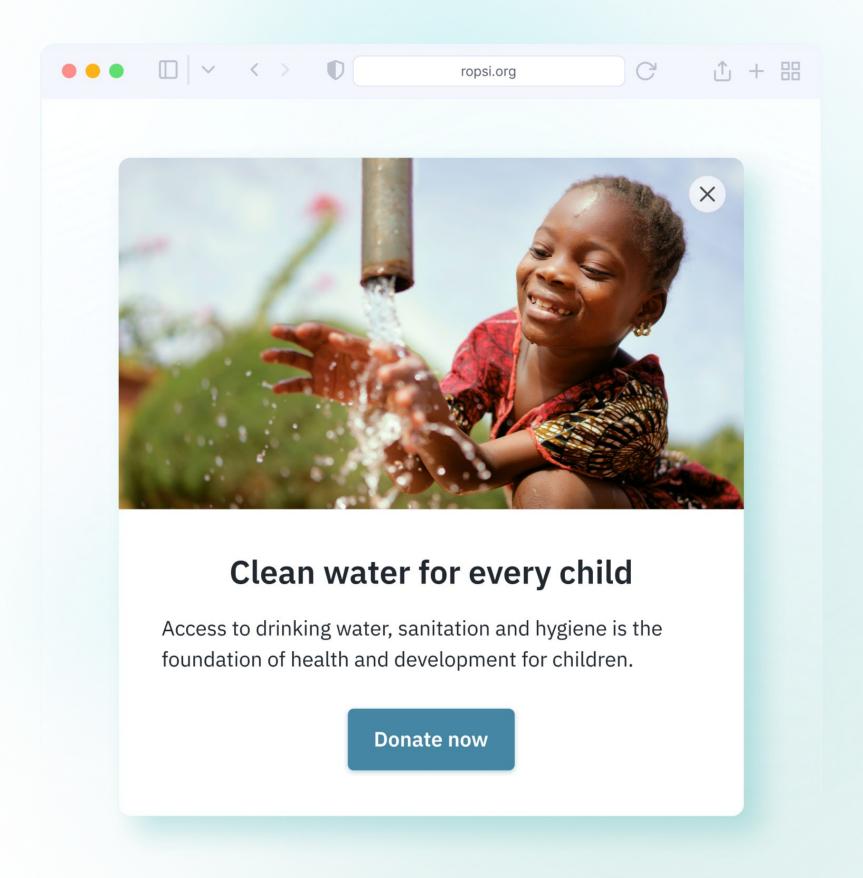
Once the request has been submitted, a support specialist will be assigned, they will review your request(s), and will reach out to the email address you provided with a status update on your request.

# Improve donor engagement

### Grab attention with a popup element

Make sure that Ramadan giving is top of mind when people land on your site by drawing attention to it with a pop-up element.

You can also have a pop-up show as people are leaving your site to draw their attention to the opportunity to donate one last time.



### **Engage more donors** with localized pages

Engage more donors and increase revenue by localizing your pages for your audience.

Present a fully localized, highly accurate donor checkout experience with each language translation developed and perfected by native speakers.

22 languages are supported, including Arabic.

**Explore the docs** >

Read the blog >







### وسوف تحدث فرقا

تبرع اليوم وستذهب أموالك إلى العمل لمساعدة 1 من كل 5 أطفالراقًا يعانون من اضطرابات الصحة العقلية والتعلم.

اجعل العالم أفضل ، ألطف ، أكثر إشراقًا. كل دولار تقدمه سيحدث تغييرًا حقيقيًا.

العلومات القانونية • موظفو MT State في مدينة نيويورك • موظفو MT Country في العلومات المتحدة الأمريكية

### Dedicate donations with tribute giving

Tribute giving enables donors to dedicate their donations in honor or in memory of a person, event such as Eid, or something else.

You can customize the images included in the dedication messages to personalize them to your tribute.

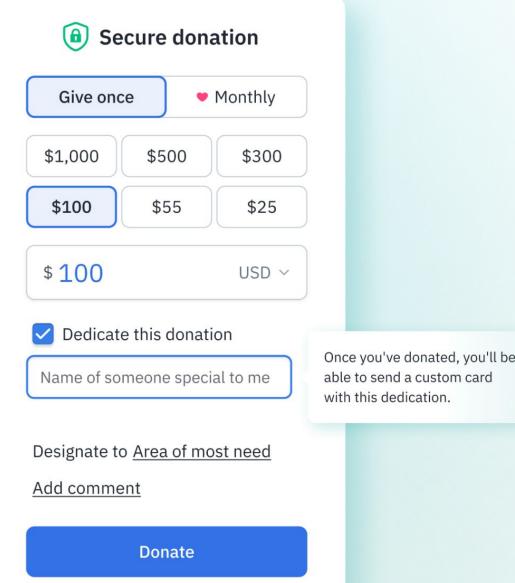
Make it easy for your donors to give the gift of giving this Ramadan, donating their Sadaqa in honor/on behalf of a family member, donating an iftar in honor of someone, or sending customized e-cards for Eid.



### Give Locally and Make a Local Difference!

Ma'ruf Dallas is proud to serve as DFW's Trusted Zakat Organization and we appreciate your continued support of our program and services to provide food security, safe shelter, and hope.

"Give charity without delay, for it stands in the way of calamity." - (Al-Tirmidhi)

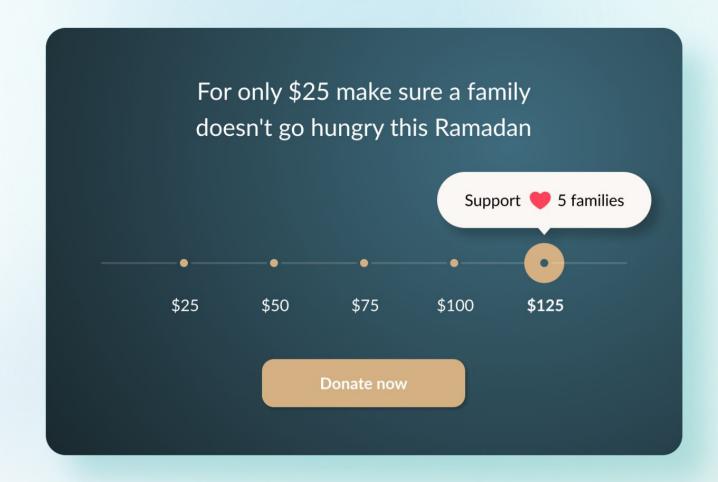


### Demonstrate the impact your donors are making

You can increase donations during Ramadan by helping donors understand the impact that their donation is going to have.

An **Impact Slider** is an interactive component that visually connects donation amounts to their impact, helping donors understand how their money can help your organization. Donors can slide between the different options and choose their donation amount that matches the impact that they want to support.

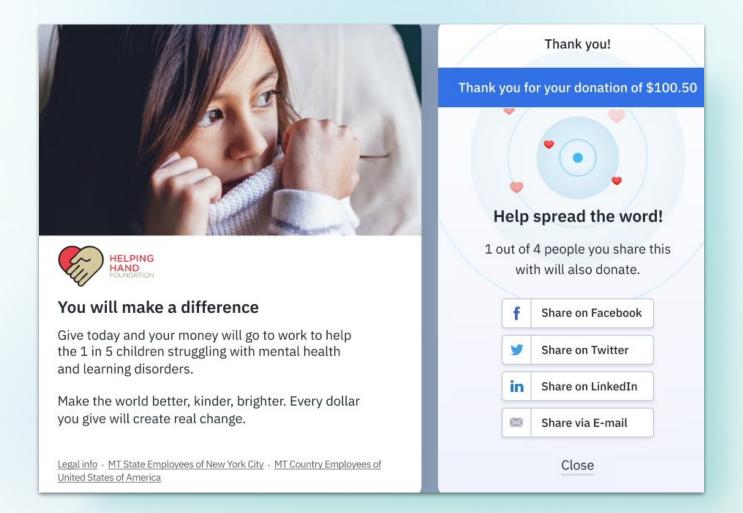
You can add **Impact Descriptions** so that donors will be able to see how their contributions can directly affect the cause they're supporting.



### **Show your appreciation**

Every donation makes an impact, and you can create custom thank you pages to show your appreciation.

Reiterate the impact the donation will have and include a custom image that is specific to your cause. You can provide the opportunity for donors to upgrade their donation, or spread the word that they have made a donation, inspiring others.



### Increase conversions

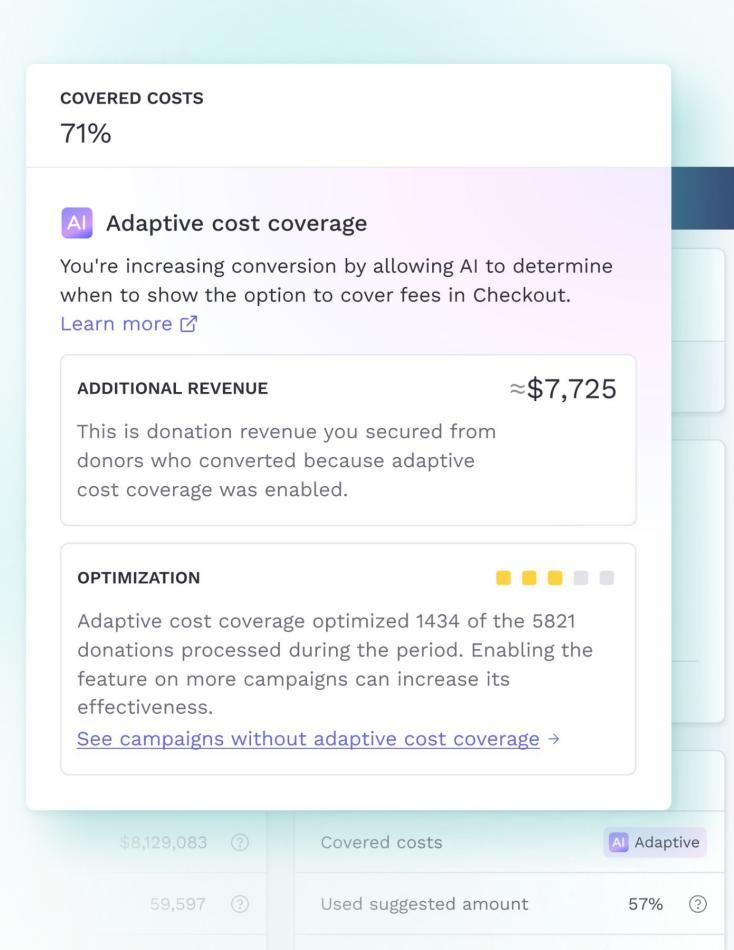
### **INCREASE CONVERSIONS**

### Use adaptive cost coverage to increase conversions

Donors are willing to cover the costs associated with processing their donations. In fact, 7-in-10 donors do. But did you know there's a science to getting the cost-covering ask right? It's not something you can figure out on your own, but with the help of machine learning, you can know who's most likely to cover these costs.

Enter Adaptive cost coverage — a powerful, behind-the-scenes AI feature that balances securing a donation with offsetting transaction fees.

With Adaptive cost coverage enabled, you can increase donation revenue.



### **INCREASE CONVERSIONS**

### **Enable popular payments types**

PayPal is a popular payment method everywhere in the world. And when it's enabled in your account, it leads to a 10% increase in conversion and often accounts for 20% or more of donation revenue.

Venmo, which is owned by PayPal, is popular with younger generations and available in the U.S. If you have PayPal enabled, you can switch-on Venmo in one click.

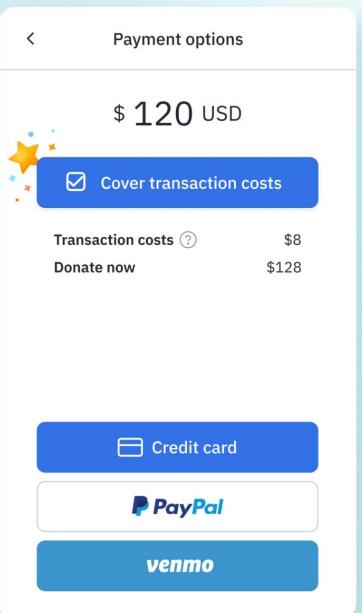
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Your Zakat Makes a Difference

You're about to fulfil one of the major pillars of faith.

Make the world better, kinder, brighter. Every amount you give will create real change.

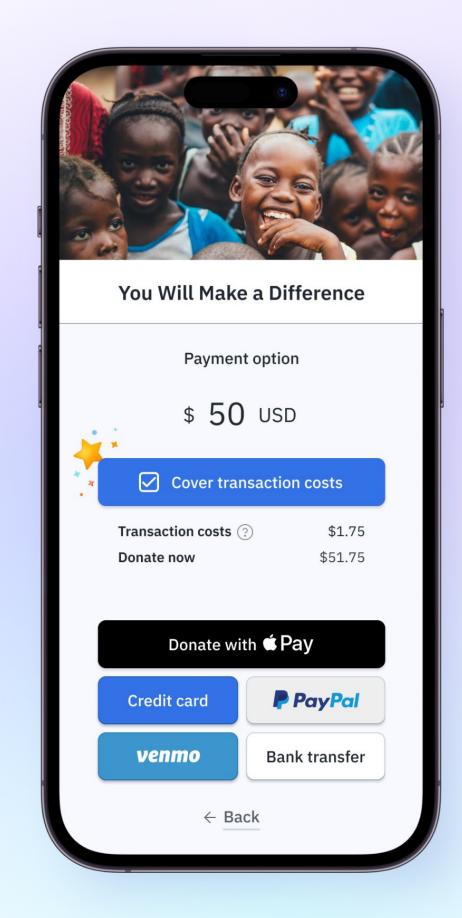


### **INCREASE CONVERSIONS**

### Make it easy to donate on mobile

Enable donors to donate securely using Apple Pay or Google Pay on their phones, tablets, and other compatible devices.

Apple Pay is the default wallet payment method for Apple iOS and macOS. It enables donors to donate using payment details stored on their devices—making it easy for them to give a donation.





**CASE STUDY** 

# Ethar Relief grows donor base 31% in the first year using Checkout

With features like daily recurring giving frequencies, Checkout also helps Ethar Relief fundraise during important Islamic holidays like Ramadan and Dhul Hijjah.

See the case study >

20% †

increase in unrestricted funds

19% †

increase in average gift size

31% †

lift in new donors in the first 12 months



# Improve your Ramadan fundraising efforts with Fundraise Up, the new standard for online giving.



# Thank you.